

Fully automated check in process for Aeromexico's costumers in Schiphol International Airport in Amsterdam

Aeromexico customers will be able to use this service traveling through Schiphol airport, in the capital of the Netherlands

Amsterdam, August 24, 2020.-Aeromexico, in collaboration with the authorities of the Schiphol International Airport in Amsterdam, will be able to carry out the baggage documentation process through a self-service system, which will allow its customers to make their check-in faster and automatically.

This system can be used by all passengers taking flights operated by Aeromexico from Amsterdam to or in connection through Mexico City, with the 10 self-service machines located inside the airport. In order to use this service, passengers must check-in online, at the kiosks inside the airport or in Aeromexico's mobile app.

Among the most outstanding advantages of this new process are a shorter queuing time at the airport, double availability of counters for passengers, as well as a safer process with less human contact.

"At Aeromexico we are committed to improving the travel experience for our customers. We are grateful to Schiphol Airport for allowing us to make use of this new system for the benefit of our customers and we are proud to be the first station in the airline's network to provide a fully automated check in process", said Coen Wijma, Aeromexico's Airport Manager in Amsterdam.

The airline will continue to apply the highest safety standards in all its operations, thanks to its Health and Sanitization Management System, to protect the health of its customers and collaborators throughout the trip. In addition, the airline is the only one in Mexico that carries out a baggage sanitation process upon arrival at its destination in all airports nationwide.

Currently, Aeromexico has 3 direct weekly flights from Amsterdam to Mexico City. The company also informed that it will continue to gradually reestablish its operations as market conditions and restrictions allow.

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Additional information in the following links:

[Health and Sanitization Management System](#) was created by Aeromexico with the highest standards worldwide to protect the health of its clients and internal teams during all stages of its operations.

[Aeromexico's network update.](#) Where you can find out the details of domestic and international destinations, which the airline operates.

[Customer Service.](#) Shall passengers require attention, the Aeromexico team is to assist you. For more information, please visit: <https://www.aeromexico.com/en-nl/contact-us>

About Grupo Aeromexico

Grupo Aeromexico, S.A.B. de C.V. is a holding company whose subsidiaries are engaged in commercial aviation in Mexico and the promotion of passenger loyalty programs. Aeromexico, Mexico's global airline has its main hub at Terminal 2 at the Mexico City International Airport. Its destinations network features the United States, Canada, Central America, South America, Asia and Europe. The Group's operating fleet is comprised of Boeing 787 and 737 jet airliners and Embraer 190 models. Aeromexico is a founding member of the SkyTeam airline alliance, which celebrated its 20th anniversary, and serves in 170 countries by the 19 SkyTeam airline partners. Aeromexico created and implemented a Health and Sanitization Management System (HSMS) to protect its customers and employees at all steps of its operations.

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